



## **Information from Axess Logistics to our customers concerning the effects of coronavirus on our business**

In light of the spread of coronavirus COVID-19, Axess Logistics is now taking further action to reduce the effect of the virus on our business and to reduce the risk of our employees becoming infected.

The management at Axess Logistics is following the spread of coronavirus and its effects on society carefully. Our hope is that the measures that have been taken and which are now being expanded will lead to our business being more durable and suffering as little impact as possible, and that you as a customer are not affected more than is absolutely necessary. We kindly ask for your understanding in this extraordinary situation.

### **How you as a customer are affected**

Our approach and our directives mean that anyone who is healthy will come to work so that our business can continue as normal as far as possible. At some company locations, we have taken measures which may involve a slight reduction in our production rate.

**This in turn may mean longer lead times and that deliveries may be delayed or postponed. We all hope that this is a short-term measure.**

Practical measures which affect you as a customer

- In order to avoid physical contact, our drivers have been instructed to use a key box even when delivering during the daytime. The driver will confirm the delivery himself by marking it with a "C" on his handheld computer, meaning the delivery took place at the customer's premises during opening hours. You can view information about your delivery in our "Track & Trace" function as usual.

- For inspections during daytime deliveries, we are introducing the same rules and procedures as for deliveries outside of opening hours.

- For vehicle collections, please place keys in an envelope and leave with your reception. Mark the envelope with the chassis number and number plate details where applicable. Our driver can then collect the keys without physical contact.

- Customer meetings will be held by phone or via the internet until further notice.

### **Our internal measures**

We have taken measures such as working from home, travel restrictions and food restrictions, and have provided information to our employees on the importance of personal

hygiene and maintaining a physical distance. We feel that our staff have been well-trained in how to avoid becoming infected. From a management perspective, we will do our utmost to take measures and to provide information that will contribute to our business returning to full strength and service as quickly and as safely as possible.

**Our assessment**

There are increased risks of disruptions to transport and workshop jobs but a significantly lower risk for terminal and warehouse jobs.

**Contact us**

If you have any questions or concerns regarding how you will be affected, please do not hesitate to get in touch with the relevant contact partner.

We kindly ask once again for your understanding and promise to keep you up-to-date on our business during the coronavirus outbreak.

Kind regards,  
Magnus Karlsson  
CCO  
Axess Logistics